

**Course Description** - This course is meant for Education State Team and CSC Academy VLEs where they can find all the details related to Spoken Tutorial Service. Service Overview, Process document, marketing material all details are available here.

| Unit No | Unit Name            | Description   | Content Details   | Filename | User Action    |            |                |
|---------|----------------------|---|---|----------|----------------|------------|----------------|
|         |                      |   |   |          | View on Screen | Downloaded | Online Attempt |
| 1       | Service Overview     | Details and overview of the service   | Content is mentioned in the topic content of the LMS                                    |          | ✓              |            |                |
| 2       | Process Document     | Steps to purchase the plan through Digital Seva Portal (DSP) and process after purchase | 1 PPT has been uploaded   |          | ✓              |            |                |
| 3       | Marketing of Service | Marketing material related to service   | Creatives and videos are uploaded in Google Drive link. And google drive link is shared |          | ✓              |            |                |
| 4       | FAQ                  | All common frequently asked questions listed with student and VLE point of view         | FAQs are mentioned in the topic content of the LMS                                      |          | ✓              |            |                |
| 5       | Quiz                 | To test the knowledge from Unit 1,2,3,4   | 5 Questions (MCQ)   |          |                |            | ✓              |