## **WhatsApp**

**WhatsApp** is a <u>freeware</u>, <u>cross-platform</u>, <u>centralized instant</u> <u>messaging</u> (IM) and <u>voice-over-IP</u> (VoIP) service owned by United States tech conglomerate <u>Meta Platforms</u>.<sup>[14]</sup> It allows users to send <u>text</u>, <u>voice</u> <u>messages</u> and video messages,<sup>[15]</sup> make voice and video calls, and share images, documents, user locations, and other content.<sup>[16][17]</sup> WhatsApp's <u>client</u> application runs on <u>mobile devices</u>, and can be accessed from computers.<sup>[18]</sup> The service requires a <u>cellular mobile</u> <u>telephone number</u> to sign up.<sup>[19]</sup> In January 2018, WhatsApp released a standalone business app called WhatsApp Business which can communicate with the standard WhatsApp client.<sup>[20][21]</sup>

The service was created by WhatsApp Inc. of <u>Mountain View, California</u>, which was acquired by Facebook in February 2014 for approximately <u>US\$19.3 billion.<sup>[22][23]</sup></u> It became the world's most popular messaging application by 2015,<sup>[24][25]</sup> and had more than 2 billion users worldwide by February 2020.<sup>[26]</sup> By 2016, it had become the primary means of Internet communication in regions including Latin America, the Indian subcontinent, and large parts of Europe and Africa.