## **WhatsApp**

WhatsApp (officially WhatsApp Messenger) is a freeware, cross-platform, centralized instant messaging (IM) and voice-over-IP (VoIP) service owned by United States tech conglomerate Meta Platforms. [14] It allows users to send text, voice messages and video messages, [15] make voice and video calls, and share images, documents, user locations, and other content. [16][17] WhatsApp's client application runs on mobile devices, and can be accessed from computers. [18] The service requires a cellular mobile telephone number to sign up. [19] In January 2018, WhatsApp released a standalone business app called WhatsApp Business which can communicate with the standard WhatsApp client. [20][21]

## Voice mail

A **voicemail** system (also known as **voice message** or **voice bank**) is a computer-based system that allows users and subscribers to exchange personal <u>voice</u> <u>messages</u>; to select and deliver voice information; and to process transactions relating to individuals, organizations, products, and services, using an ordinary phone. The term is also used more broadly to denote any system of conveying a stored telecommunications voice messages, including using an <u>answering</u> <u>machine</u>. Most <u>cell phone</u> services offer voicemail as a basic feature; many corporate <u>private branch exchanges</u> include versatile internal voice-messaging services, and \*98 <u>vertical service code</u> subscription is available to most individual and small business <u>landline</u> subscribers (in the US).