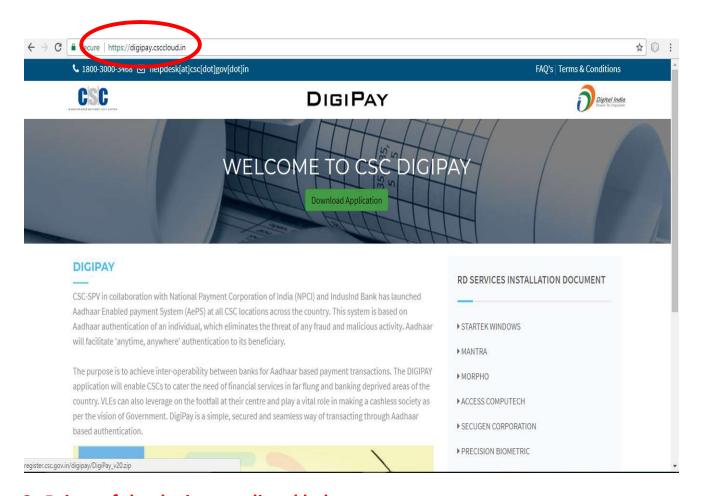
Manual for RD Installation

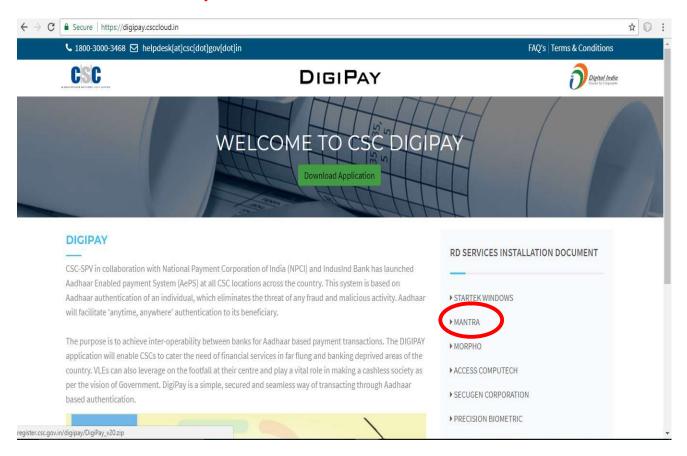
Note: Don't Connect Device before installation

1. Go to link https://digipay.csccloud.in/

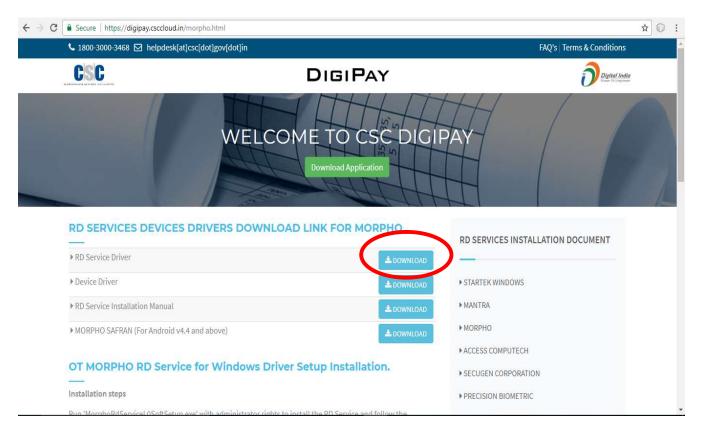


- 2. Driver of the devices are listed below.
- 1. Statrtek
- 2. Mantra
- 3. Morpho
- 4. Secugen
- 5. Precision
- 6. Nitgen
- 7. IRIS
- 8. AEBAS

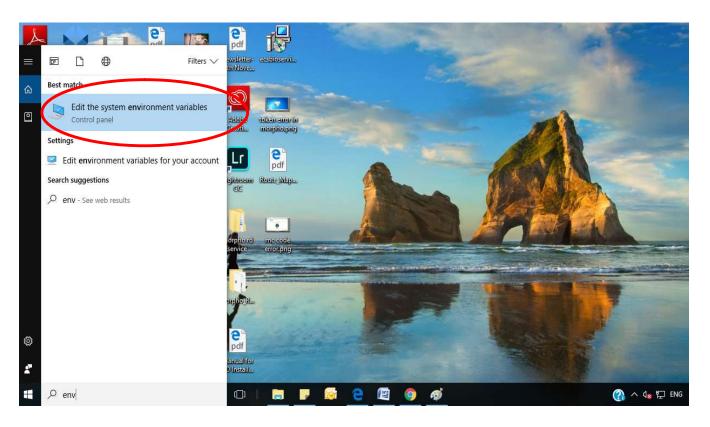
3. Select the device of your choice.



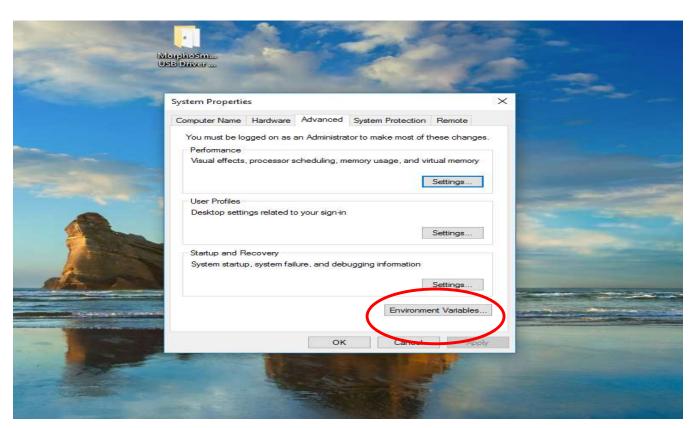
4.Download the RD driver and install it by clicking on next.



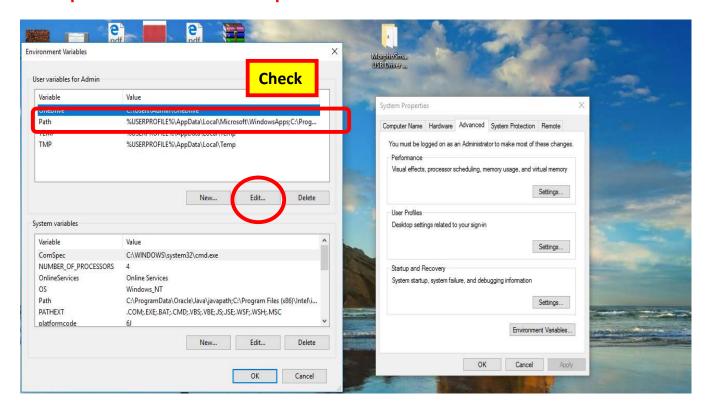
5. Search Environment Variable in windows and Open it.



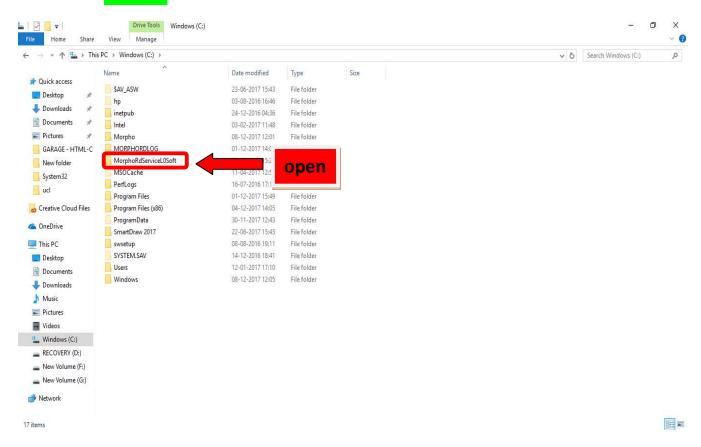
6. After open "Edit the system environment variables" Open "Environment variable"



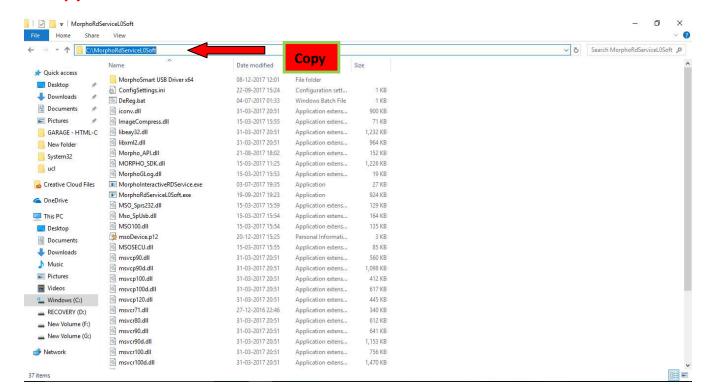
7. Select path and click on edit. If path is not there then create the new Path.



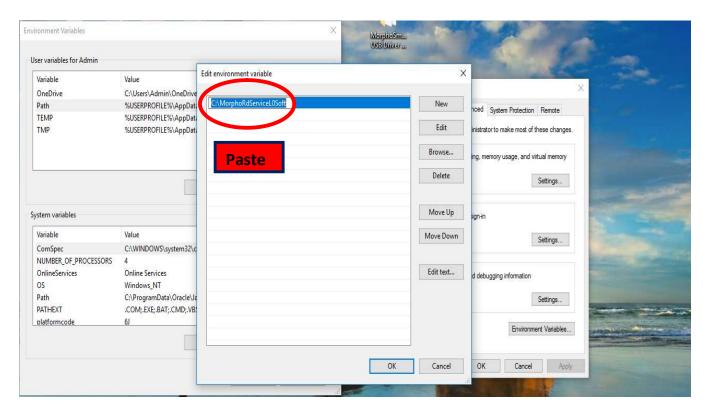
8. After click n edit leave this work pending and open a folder which is created in C drive.



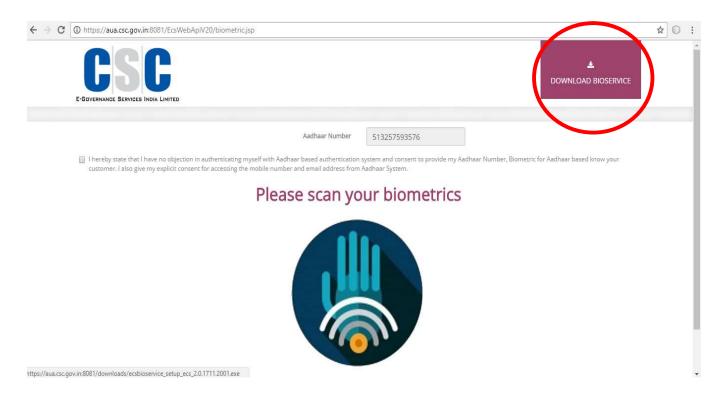
9. Copy the Path which is found in Path bar.



10.After Copy the path paste this path in environment variables and click ok button to close the environment veriables.



11. Now Open Digital seva Portal and go to ekyc page and download Bio service driver



12. Install Bio service drive and restart the system.



13. After restart your system please connect your device and click two OK option and use your service.

NOTE: IF YOU FACE INITIALISE PAGE ERROR THEN FOLLOW BELOW STEPS OYHERWISE DONT DO THIS.

INITIALISE PAGE ERROR

All E-KYC services on the Digital Seva Portal require the below configuration of Mozilla and Java. These system requirements are common for laptop and desktop.

Download only 32 bit version even if your system is 64 bit

Mozilla 48.2 (32 bit)

Java 7 update 76 (32 bits)

Please note: the user is required to uninstall their old Java and Mozilla setup from their system before downloading the new link. Please ensure to disable all the antivirus software available on your system.

The link to download the above is given below:

Mozilla:

http://filehippo.com/download_firefox/69488

Java:

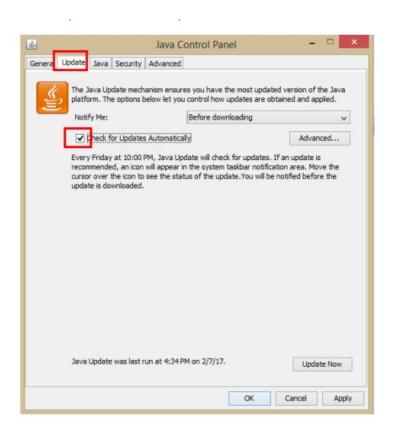
http://www.majorgeeks.com/mg/getmirror/java_runtime_environment_(j
re) 32 bit,1.html

Once the application downloading is done, install the set up.

In case of "JAVA", please follow the settings given below:

- 1. Click on Start menu and open the Control Panel.
- 2. From the Programs, select JAVA.

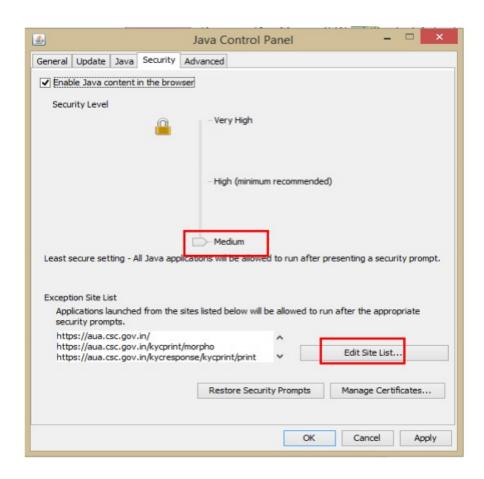
3. The below screen would appear. Click on update tab and uncheck the "Check for Updates automatically".



4. Once unchecked, the below screen will appear. Click on Do Not Check.



5. In the Security tab, Security level should be on Medium and click on Edit Site List.

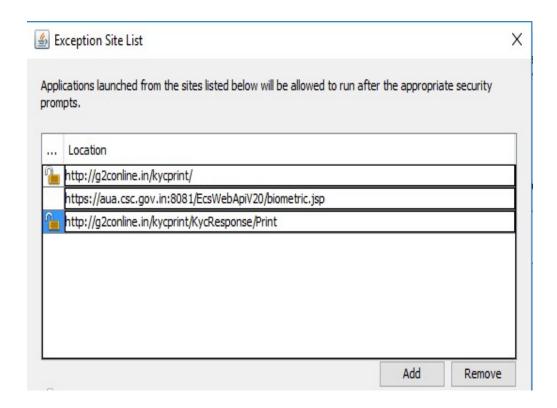


6. Further click on Add and add the below links one by one. Then click on Ok:

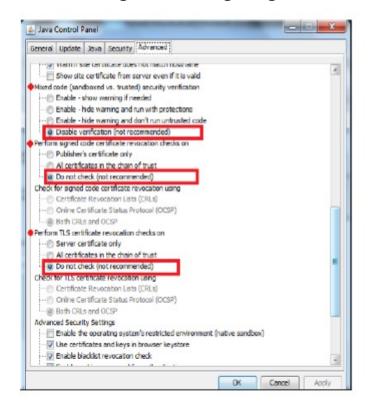
http://g2conline.in/kycprint/

https://aua.csc.gov.in:8081/EcsWebApiV20/biometric.jsp

http://g2conline.in/kycprint/KycResponse/Print



7. In the Advance tab change the settings as given in the screen shot below:



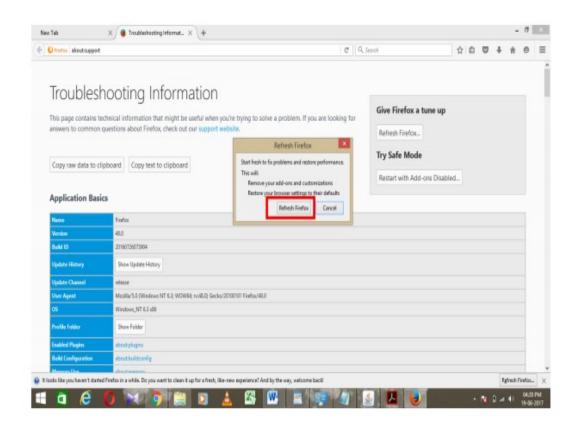
8. Lastly, Click on OK.

All Java setting has been successfully finished.

MOZILLA SETTING

Refresh-Mozilla, if it doesn't work after above setting, follow the below steps:

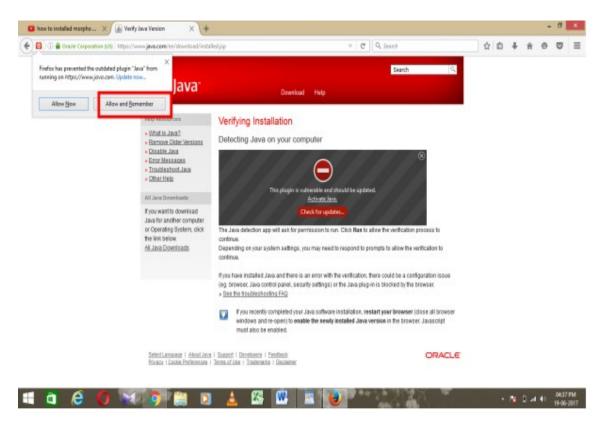
- 1. Open "Mozilla Firefox",
- 2. Press "Alt+H",
- 3. Select "Troubleshooting Information".
- 4. Click on Refresh Firefox.



5. Open Mozilla again and type Java Verify in search box. The below screen would be displayed. Further click on Verify Java Version.



6. Click on Allow and Remember.



7. Check the Dialogue box. Then click on later.



8. Check the dialogue box and further click on Run.



Process of Installing Mozilla and Java is complete here.