Citizen: Dos and Don'ts



- Register and schedule your vaccination in advance
- Register online through Co-WIN OR Aarogya
 Setu OR UMANG platform
- Register against only one phone number and one proof of ID
- Carry ID proof when you go for vaccination
- Carry as ID proof the same ID document used for registration
- Search for nearest vaccination centre online from Co-WIN OR Aarogya Setu or Umang and select centre convenient for vaccination
- To receive Health ID as part of registration for vaccination, give your consent
- Reach Vaccination Centre on the specified date and time
- Wait for 30 minutes at the vaccination centre after vaccination
- Inform vaccination centre if any side effect(s)
 is experienced within 30 minutes
- Inform Helpline Number: +91-11-23978046
 (Toll free- 1075) in case of any side effect after leaving vaccination centre
- Continue precautions of social distancing and wearing masks



- Walk-in without appointment
- One-person register in multiple platforms
- One-person register using multiple phone number and multiple ID proof
- Consume alcohol or other intoxicants on the day of vaccination
- Panic in case of side effects
- Register again for second dose







COVID Vaccination FAQs as on May 15th, 2021

A. Where should I register for the vaccination?

Register on the Co-WIN Portal and schedule your vaccination appointment. https://www.cowin.gov.in/home

B. Where can I get the vaccine from?

Vaccines are available from Government and Private Health Facilities as notified, known as COVID Vaccination Centres (CVCs)

C. How do I pre-register myself online for an appointment for vaccination?

Online registration and appointment can be done through Co-WIN portal.

You will have to give some basic information about yourself and details of your photo identification card to get yourself registered online.

From one mobile phone number, one can register 4 people, however, each person will need their own photo identification document.

If Aadhar card is used as identification document, consent will be obtained and recorded.

Through the portal, you can find out the list of available CVCs and dates and time of available vaccination slots, to book an appointment as per your choice. You will need an OTP verification prior to registration and a confirmation slip/token will be generated after registration. You will also get a confirmatory sms later.

For all Private Hospitals, prior registration and appointment will be the only method of registration.

For Government hospitals, a proportion of slots will be available for online registration and appointment, the rest will be kept for onsite registration and vaccination.

Appointments for any date for a Vaccination Centre will be closed at 12:00 pm on the day prior to the date.



D. If I cannot pre-register myself online, how do I register on the spot and get vaccinated?

Those who cannot get themselves registered online can contact their local Government health workers, who will help the beneficiaries to the Government CVC for on-the-spot registration, appointment, verification and vaccination on the same day. Please ask your nearest Government health care worker to guide you about the nearest Government CVC where COVID vaccination will be available and the days of the week when this will be available. You need to carry your mobile phone and a photo identification document to get yourself vaccinated. The workers in the Government CVC will help you to register on the spot, get appointment and get vaccinated on the same day.

E. Can a person get the COVID-19 vaccine without registration with Health Department?

No, the registration of beneficiary is mandatory for vaccination for COVID-19 vaccine. Once registered, notification and information about the vaccine session date and time will be shared with the beneficiary. There will be a provision for walk-in to vaccination centres but they too would need to register on site before vaccination.

F. What documents are required for registration of eligible beneficiary?

Any of the below mentioned ID with Photo may be produced at the time of registration:

- Aadhaar Card
- Driving License
- Health Insurance Smart Card issued under the scheme of Ministry of Labour
- Mahatma Gandhi National Rural Employment Guarantee Act (MGNREGA) Job Card
- Official identity cards issued to MPs/MLAs/MLCs
- PAN Card
- · Passbooks issued by Bank/Post Office
- Passport
- Pension Document
- Service Identity Card issued to employees by Central/State Govt./ Public Limited Companies
- Voter ID
- People with comorbidities will have to carry the certificate of comorbidities, in the format shared here by a registered medical practitioner.
- G. Will a Photo ID be required at the time of registration?

The Photo ID produced at the time of registration must be produced and verified at the time of vaccination.

H. If a person is not able to produce Photo ID at the session site, whether s/he be vaccinated or not?

Photo ID is a must for both registration and verification of beneficiary at session site to ensure that the intended person is vaccinated.



- I. How will the beneficiary receive information about due date of vaccination? Following online registration, beneficiary will receive SMS on their registered mobile number about the due date, place and time of vaccination.
 - J. Will vaccinated beneficiaries receive information on the status of their vaccination after completion?

Yes. On getting due dose of COVID-19 vaccine, the beneficiary will receive SMS on their registered mobile number. After all doses of vaccine are administered, a QR code-based certificate will also be sent to the registered mobile number of the beneficiary.

K. Will I get any certificate that I am vaccinated?

Yes, a provisional certificate would be provided after the first dose. On completion of second dose, when you receive the message for completion of schedule it would include a link to download digital certificate of vaccination for your perusal. This certificate can be then be saved in the digi-locker.

L. Do I need to use the mask/other COVID-19 appropriate precautions after receiving the vaccine?

Yes, it is absolutely necessary that everyone who has received the COVID-19 vaccine should continue to follow the COVID-19 appropriate behaviour i.e., mask, do gaj ki doori and hand sanitization to protect themselves and those around from spreading the infection.

- M. How long I will remain protected after vaccination? Longevity of the immune response in vaccinated individuals is yet to be determined. Hence, continuing the use of masks, handwashing, physical distancing and other COVID-19 appropriate behaviours is strongly recommended.
- N. Does vaccination protect me against newer strains / mutated virus of SARS-CoV 2? The body responds to vaccination by making more than one type of antibodies to virus parts including spike protein. Therefore, all vaccines are expected to provide reasonable amount of protection against the mutated virus also. Based on the available data the mutations as reported are unlikely to make the vaccine ineffective.
- O. Is it important for me to receive the same vaccine during second dose? As the vaccines available are not interchangeable, it is important to receive the second dose of same vaccine as the first one. The Co-WIN portal is also going to help to ensure that everyone receives the same vaccine.

(Reference: https://www.mohfw.gov.in/covid_vaccination/vaccination/faqs.html, May 15th, 2021)