

TOPPR FAQs

General Questions

1. Who can/ should buy these courses?

Students from class 5th class to 12th can buy these courses to complement school education and for preparation of competitive exams.

2. What candidate will get?

They will get complete syllabus coverage from 5th to 12th class for respective Boards.

3. What are the features of Toppr?

Toppr provides below features:

- Video Lectures
- Concepts, stories
- Question sets
- All India Test series
- Personalized Reports

4. Which Boards are covered under Toppr?

Toppr covers the CBSE, ICSE syllabus completely and also caters to other major state boards

5. Can a student purchase from any CSC?

No, Toppr is only available at new block level CSC Academy and Digital Village CSC.

6. What is the Online Classes module?

Online Classes includes: Live Classes, Video Classes, Concepts and Stories. Learn at your own pace with short and easy online video classes and live classes. Revise definitions, diagrams and more at one glance with Concepts. Learn any topic visually in minutes through Stories.

Registration Process-

1. How can one register for toppr?

VLE can register candidate through Digital Seva Portal.

2. Two siblings or friend, trying to register through one mobile number? Why they are not able to register?

Toppr uses mobile number as a unique field in its database, which cannot be used by any other user or subscriber. You must use separate mobile number and register, separately.

3. No Email or message is received on registered mobile number or email id after registration. How candidate will get the credentials?

Candidate can start accessing toppr.com directly after registration. And login with registered mobile number. No other notification regarding the credentials will be send to candidate to email id or mobile number.

4. How user can activate the account after registration?

After registration, candidate just need to login to the account in toppr.com through registered mobile number.

User Related Question

1. **Candidate is using his/her parent's mobile number for login. Is OTP is required for every time login?**

For first login, OTP is required, whereas candidate can set the password from setting option by clicking on top right side icon.

For subsequent login, user can login with registered mobile number and password only.

2. **How do candidate can change his/her password in toppr?**

Password can be changed from setting in top right corner.

3. **Candidate wants to have trial version before buying the subscription. How can we get that?**

Candidate can register for trial version from toppr website (Toppr.com). And this trial is valid for 5 days only.

4. **Can I use the toppr on mobile?**

Yes, it is based on both Android and IOS as well as on the web browser.

5. **Will the same login work on app and browser?**

Yes

6. **When my subscription will get activated?**

After registration, subscription is enabled with in 24 Hours. Candidate can login to the Toppr Website or download the Toppr app after registration and login with registered mobile number.

7. **Can I change the class, if by mistake I have selected wrong class?**

Change class option is available in the toppr.

8. In case of any Toppr features related query. Where candidate can contact?

Candidate can contact on helpline number 18002099199, only related to the Toppr features

9. Can I download the video lectures?

Downloading of video lectures is only available in app and not in browser.

10. What happens to my saved data after my subscription period is over?

You will have no access to it if you do not renew your subscription.

11. Which books do I need with Toppr?

Toppr has a question bank that has more than 2 lakh questions, with hints, solutions. Toppr has more than 500 hours of video lectures and concept notes. These are neatly organised into chapters and topics. Also depending on your progress Toppr shows you exactly what you need right now. So with Toppr, everything you need is available at the tap of a button. You will never need a book!

12. Can I share my access with other people?

No, but you can recommend your friends for registration through CSC academy.

13. Can I change the language of the app to Hindi?

No, change of language is not available, only language of video's can be change.